

Mission Statement

To provide assistance to people in times of crisis, enabling them to get back on their feet.

Statement of Commitment to Diversity & Inclusiveness.

We acknowledge and honor the fundamental value and dignity of all individuals. We pledge ourselves to creating and maintaining an environment that respects diverse traditions, heritages, and experiences.

Values Statement—Code of Ethics

We uphold these core values in our work and promote them in our community as a whole. They represent what we believe in, what we stand for, and how we approach everything we do.

- Vital Role in our Community: A strong and independent food pantry is essential for weaving the social, cultural, environmental, and economic fabric of our society. It provides needed services, gives people a way to participate as citizens and volunteers, stands up for underrepresented citizens, and pioneers solutions to major social problems.
- Innovation/Sense of Hope: We believe that we can create a better future through innovation and societal change. This sense of hope leads to creative approaches and new models that work. We seek to nurture the spirit of Cooke County by recognizing and celebrating successes, as well as learning from valuable failures.
- Integrity/Accountability: We hope to be effective in achieving our mission of accountability to our community, constituents, donors, board, staff, volunteers, collaborators, etc. We believe in modeling this trustworthiness and integrity which earns the public's high regard for VISTO. This reflects an alignment between what we say, what we do, and how we do it.
- Rich Diversity of the People of Cooke County: We celebrate, respect, and include all of our community's people, cultures, regions, religions, and political views.
- Outstanding Service: We are committed to a strong ethic of timely, reliable service to residents of all Cooke County who request our help. We strive to create an environment in which people feel heard, safe, respected, and supported.
- Responsible Stewardship: We are committed to careful stewardship of all human, natural, and financial resources. This means we use carefully the time and talents of those working with VISTO, we are environmentally responsible, and we spend wisely the funds invested in us.